

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Jane Smith PARKER
Group Art Unit : 2614
Appl. No. : 10/735,099
Examiner : R.S. Al-Aubaidi
Filed : December 12, 2003
Confirmation No. : 1596
For : WORKFORCE PLANNING SYSTEM INCORPORATING HISTORIC
CALL-CENTER RELATED DATA

AMENDMENT UNDER 37 C.F.R. §1.111

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop Amendment
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

This paper is in response to the outstanding Official Action dated October 16, 2008, setting a three month period for response until January 16, 2009. If any extension of time is necessary, this is an express request for any necessary extension of time and authorization to charge any required extension of time fee or any other fees that may be required to preserve the pendency of the present application to Deposit Account No. 19-0089.

Applicant respectfully requests reconsideration and withdrawal of the outstanding rejection in view of the herein-contained amendments and remarks.

Amendments to the Claims begin on page 2 of this response.

Remarks/Arguments begin on page 10 of this response.